

# WESTVAAL

holiday resort

Vlakfontein Farm 161, N1  
Parys District  
9585

GPS Coordinates:  
S 26.46 395 E 27.39 428

**info@westvaalresort.co.za | www.westvaalresort.co.za | Reservations: 073 489 1647**  
**Complaints / Compliments / Suggestions : 072 154 2435**

## WOOD CABINS / ENCLOSED CARAVANS

UNIT	DESCRIPTION	LOW SEASON RATE PER NIGHT	IN SEASON RATE PER NIGHT	MORE INFORMATION
Kameelperd	Wooden cabin	R 920	R 1,020	Max 8 guests, 2 vehicles, fridge, 2 plate stove, crockery & cutlery
Koedoe	Wooden cabin	R 920	R 1,020	Max 8 guests, 2 vehicles, fridge, 2 plate stove, crockery & cutlery
Vlooisrus	Wooden cabin	R 460	R 560	Max 4 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Njala	Wooden cabin	R 570	R 670	Max 5 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Renoster	Wooden cabin	R 460	R 560	Max 4 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Leeu	Wooden cabin	R 460	R 560	Max 4 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Buffel	Wooden cabin	R 460	R 560	Max 4 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Luiperd	Wooden cabin	R 460	R 560	Max 4 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Gemsbok	Wooden cabin	R 400	R 500	Max 2 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Blesbok	Wooden cabin	R 400	R 500	Max 2 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Zebra	Wooden cabin	R 340	R 440	Max 3 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Vlakvark	Enclosed Caravan	R 460	R 560	Max 4 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Bosvark	Enclosed Caravan	R 570	R 670	Max 5 guests, 1 vehicle, fridge, 2 plate stove, crockery & cutlery
Eland	Enclosed Caravan	R 920	R 1,020	Max 8 guests, 2 vehicles, fridge, 2 plate stove, crockery & cutlery

### Please take note of the following:

All our cabins / enclosed caravans make use of the shared ablution facilities.

No bedding or towels supplied in cabins / caravans - please remember to bring your own.

Units will be inspected upon arrival and departure - all breakages will be paid for prior to departure.

NB - R100.00 penalty if dishes are left dirty on day of departure.

Check in 14h00 - Check out 11h00 (however visitors may remain in the resort until 19h00).

## CAMP SITES - ELECTRICITY INCLUDED

DESCRIPTION	UNITS	LOW SEASON RATE PER NIGHT	IN SEASON RATE PER NIGHT	MORE INFORMATION
General campsite	A18 - A35, B12 - B39	R 250	R 350	Price includes 4 Guests, 1 Vehicle
Riverside campsite	A1 - A17, B1 - B11	R 300	R 450	Price includes 4 Guests, 1 Vehicle
Extra guest per night	All units	R 60	R 70	Maximum 6 guests per camp site
Day visitors		R 50	R 60	Per person per day
Extra vehicle		R 50	R 50	Per vehicle per day / night
Quad bikes		R 30	R 40	Bring your own quad. We have an allocated quad track available on the property - <b>USE AT OWN RISK. No driving allowed in the resort</b>

Check in 14h00 - Check out 11h00 (however visitors may remain in the resort until 19h00)

50% deposit is payable within 48 hours after your reservation has been made - the balance is payable upon arrival

**Reservations will only be confirmed upon receipt of your deposit - NO EXCEPTIONS**

### DAY VISITORS

DESCRIPTION	UNITS	LOW SEASON RATE	IN SEASON RATE	MORE INFORMATION
Adults	Applicable to all day visitors, including cabins, camp sites and recreation areas	R 50	R 60	Gates are open from 7am to 7 pm. Fishing spots can not be reserved for day visitors - first come first serve <b>ABSOLUTELY NO LITTERING, LOUD MUSIC, VIOLENCE OR EXCESSIVE DRINKING WILL BE TOLERATED</b>
Pensioners		R 40	R 50	
Children 6-12		R 30	R 40	
Children under 6		Free	Free	
Vehicle		R 50	R 50	

**IN SEASON:** Long weekends, School Holidays, Public Holidays, 4 December 2020 to 26 January 2021

**LOW SEASON:** All other days of the year

**WEEKENDS & IN SEASON** - Minimum stay 2 nights

#### FACILITIES

Large swimming pool

Volley ball / Badminton

Safe old-school kiddies play area

Quad bike track

Mountain bike trail

On-site Bar

Seasonal entertainment

Riverside Fishing Spot

Card Facilities

Well stocked convenience shop

## TERMS AND CONDITIONS

### **REGARDING RESORT OWNED ACCOMMODATION**

- 1 Please bring along your own towels, linen and heaters. Please also remember your extension cords for outside use.
- 2 Our mattresses are not allowed to be used outside cabins / caravans.
- 3 Mattresses which are damaged due to jumping, bed wetting, soiling etc. , will be charged for.
- 4 The contents of cabins / caravans are not allowed outside, and may not be swapped or moved amongst cabins / caravans.
- 5 Please report any damages you find in or outside the cabin / caravan within 20 mins after arrival.
- 6 Do not replace breakages with equipment of your own.
- 7 Dishes not washed before departure will result in a R100.00 penalty.

### **WE DO NOT ALLOW THE FOLLOWING:**

- 1 Fire arms
- 2 Fireworks
- 3 Glass bottles around the pool area.
- 4 NO LITTERING anywhere on the farm and resort - bins are provided - this includes sigarette butts.
- 5 Quad bikes will not be allowed to drive around in the resort - only in the veld track.
- 6 Abusive behaviour and excessive drinking will not be tolerated. Misbehaviour of any kind will result in you being instructed to leave the premises.
- 7 No fires are allowed anywhere, except for in the fireplaces provided.
- 8 No dead branches may be used for firewood. Wood is available at the shop.
- 9 Littering will lead to an instruction to vacate the property.
- 10 Please respect your fellow guests - NO LOUD MUSIC. The camp site must be quiet between 10 pm and 8 am. Please also keep noise down to acceptable levels during the rest of the day.

### **PLEASE TAKE NOTE:**

- 1 **RIGHT OF ADMISSION IS RESERVED.**
- 2 Deposits must be paid and e-mailed to info@westvaalresort.co.za, within 48 hours after making your booking. Any booking not confirmed with proof of payment will be deemed as canceled by the following day.
- 3 Check in after 14h00 and check out at 11h00.
- 4 Units will be inspected upon arrival and departure - all breakages will have to be paid for prior to departure.
- 5 **We do not have control over power failures or mechanical failures due to Eskom or weather conditions.**
- 6 Visitors are allowed between 07h00 and 19h00 only and will have to pay the normal day visitors rate. Guests who overnight, will pay overnight fees.
- 7 **NO HARM TO OUR WILDLIFE OR OTHER ANIMALS, TREES, PLANTS OR NATURE IN GENERAL.** Please do not feed the monkeys. Various snake species like Rinkals form part of our habitat, please avoid them at all times. Report any sightings to management.
- 8 All equipment is used at your own risk and the resort will not accept liability for theft, damage or injury to any person or personal belongings.
- 9 Small pets will be allowed, as long as they are walked on leashes, and don't disturb other guests. Please clean after your pets.
- 10 **Adults, please take responsibility for the safety and well being of your children.** Please do not leave young children unattended - please accompany them to the swimming area, river, park area, ablution facilities, as well as any other areas.
- 11 **Speed limit on the farm road is 30 km/h, and in the resort 10 km/h.** Please respect and value the lives of our children and our wildlife. Anyone exceeding these limits or who drives carelessly, will be requested to leave his vehicle outside the resort.
- 12 Staff members have specific duties to perform and cannot carry out their duties if hindered in any way. Visitors are requested not, under any circumstances to give alcohol to our staff.
- 13 **NO SMOKING** inside our units or other enclosed spaces, including our bar. Sigarette butts must be disposed of in the bins provided - **NO LITTERING.**
- 14 The person that receives these terms and conditions undertakes to bring it to the attention of all the members of his/her group.

## Reservation & Cancellation Policy

A 50% deposit secures your reservation - to be made within 48 hours after making a booking. If your deposit is not received within this time, your reservation will be canceled by our system.

### **On cancellation by guests, the following policy prevails:**

- \* 31 Days or more before arrival date – Guests forfeit 10% of full Reservation Value, or have the option to make a change to the reservation date.
- \* 7 - 30 Days before arrival date – Guests forfeit 50% of full Reservation Value, or have the option to change their reservation date once.
- \* Less than 7 Days – Guests forfeit 100% of full Reservation Value.
- \* No Show / Early Departure – Guests responsible for full Reservation Value.
- \* **Visitors who are instructed / requested to leave the resort due to misbehavior i.e. not adhering to the rules of the resort, will forfeit 100% of full Reservation Value.**
- \* Refunds are subject to re-letting the units, refunds will be at management's discretion.

## INDEMNITY

Westvaal Holiday Resort and its management accepts no responsibility for any deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, occurring within or arising from a visit to the resort, howsoever caused and or arising from the use of any facility. In the event that the occurrence of such deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, can be attributed to any circumstances beyond the businesses reasonable control.

Senior management may strictly limit the number of day visitors and are not obliged to offer reasons for their decision. The right of admission is reserved.

### ***On a personal note...***

This pandemic has left not one of us untouched, whether it was the loss of a loved one, our own health, our income, our freedom, sanity, or even just being able to say our final goodbye to a loved one...

For us, here at Westvaal, it was no different. As with many other businesses, recovery from this pandemic will not be instant. After returning from 16 years of renting out our resort, we are finding ourselves constantly fixing, replacing, upgrading, improving, adding and maintaining.

In a very short space of time, we've had to rebuild and stock our shop and our bar, replaced a lot of equipment, and implemented all required COVID-19 regulations for the health and safety of our guests.

While we are working effortlessly to ensure that our guests feel welcome, safe, and happy, we would like to ask from you to be patient with us, as it will take some time for everything to return to a new normal, and for us to bring our resort up to the standards that we would love to provide.

We welcome your feedback, and I invite you to contact me directly, should you have any suggestions, complaints or compliments. While we will definitely look at all feedback, it might not be possible to implement all suggestions. Your ideas will add valuable insight into what our guests would like, and will definitely help us to prioritize items on our *TO DO* list.

We are very positive about the future, and look forward to welcoming you at Westvaal.

Kind Regards,

Charéne van der Westhuizen  
Contact: 072 154 2435