

# WESTVAAL

holiday resort

Vlakfontein Farm 161, N1  
Parys District  
9585

GPS Coordinates:  
S 26.46 395 E 27.39 428

info@westvaalresort.co.za | www.westvaalresort.co.za | Reservations: 073 489 1647  
Complaints / Compliments / Suggestions : 072 154 2435

## WOOD CABINS / ENCLOSED CARAVANS

UNIT	DESCRIPTION	PAX	CARS	RATE PER NIGHT			MORE INFORMATION
				LOW	MID	HIGH	
Kameelperd	Wooden cabin	6	2	R 750	R 800	R 850	2 sets of Bunk beds: double bed bottom, single bed top
Koedoe	Wooden cabin	6	2	R 750	R 800	R 850	1 Queen bed, 2 sets of single bunk beds
Vlooisrus	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Njala	Wooden cabin	4	1	R 550	R 600	R 650	1 Double bed, 1 set of single bunk beds
Renoster	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Leeu	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Buffel	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Luiperd	Wooden cabin	4	1	R 450	R 500	R 550	1 Double bed, 1 set of single bunk beds
Gemsbok	Wooden cabin	2	1	R 400	R 450	R 500	1 King size bed, which can be converted to 2 x single beds
Blesbok	Wooden cabin	2	1	R 400	R 450	R 500	1 Double bed
Zebra	Wooden cabin	3	1	R 350	R 400	R 450	1 Bunk bed, double bed bottom, single bed top
Bosvark	Enclosed Caravan	4	1	R 550	R 600	R 650	1 Double bed and 2 single beds inside caravan
Eland	Enclosed Caravan	6	2	R 750	R 800	R 850	1 Double & 1 single bed inside caravan, 3 single beds outside

### Please take note of the following:

All our cabins / enclosed caravans make use of the shared ablution facilities

**Cabins include:** Fridge, hotplate, crockery & cutlery, kettle, cookware, basic kitchen utensils

No bedding or towels supplied in cabins / caravans - please remember to bring your own

Units will be inspected upon arrival and departure - all breakages will be paid for prior to departure. NB - R100.00 penalty for dirty dishes

Check in 14h00 - Check out 12h00 (however visitors may remain in the resort until 17h00)

PAX - Maximum number of guests allowed in unit.

Seasons: HIGH - December holidays, MID - Other school holidays & long weekends, LOW - all other dates

## CAMP SITES - ELECTRICITY INCLUDED

DESCRIPTION	UNITS	LOW	MID	HIGH	MORE INFORMATION
General campsite	A18 - A35, B12 - B40	R 250	R 300	R 350	Price includes 4 Guests, 1 Vehicle
Riverside campsite	A1 - A17, B1 - B11	R 300	R 350	R 450	Price includes 4 Guests, 1 Vehicle
Extra guest per night	All units	R 60	R 65	R 70	Maximum 6 guests per camp site
Extra tent per night		R 250	R 250	R 250	Campsite prices are per tent / caravan
Day visitors		R 50	R 55	R 60	Per person per day
Extra vehicle		R 50	R 50	R 50	Per vehicle per day / night
Quad bikes		R 30	R 35	R 40	Bring your own quad. We have an allocated quad track available on the property - USE AT OWN RISK. No driving allowed in the resort

Campsite prices are per tent / caravan

Seasons: HIGH - December holidays, MID - Other school holidays & long weekends, LOW - all other dates

Check in 14h00 - Check out 12h00 (however visitors may remain in the resort until 19h00)

50% deposit is payable within 48 hours after your reservation has been made - the balance is payable upon arrival

**Reservations will only be confirmed upon receipt of your deposit - NO EXCEPTIONS**

## DAY VISITORS

DESCRIPTION	UNITS	LOW	MID	HIGH
Adults	Applicable to all day visitors, including cabins, camp sites and recreation areas	R 50	R 55	R 60
Pensioners		R 40	R 45	R 50
Children 6-12		R 30	R 35	R 40
Children under 6		Free	Free	Free
Vehicle		R 50	R 50	R 50

MORE INFORMATION
<p>Gates open from 7am to 7 pm.                      Fishing spots can not be reserved for day visitors - first come first served  <b>ABSOLUTELY NO LITTERING, LOUD MUSIC, VIOLENCE OR                      EXCESSIVE DRINKING WILL BE TOLERATED</b></p>

Seasons: HIGH - December holidays, MID - Other school holidays & long weekends, LOW - all other dates

## FACILITIES

Large swimming pool

Volley ball / Badminton / Basketball ring

Safe old-school kiddies play area

Jumping Castle

Mountain bikes welcome

Recreation hall available for functions / events

Cash bar

Entertainment in season

Favourite Fishing Spot

Card Facilities

Convenience shop

Field quad bike track available - bring your own quads

## TERMS AND CONDITIONS

### REGARDING RESORT OWNED ACCOMMODATION

- 1 Please bring along your own towels, linen, heaters and fans.
- 2 No mattresses are allowed to be used outside cabins / caravans
- 3 Mattresses which are damaged due to bed wetting, soiling etc. , will be charged for.  
Children are not allowed to use mattresses as trampolines
- 4 The contents of cabins / caravans are not allowed outside, and may not be swapped or moved amongst cabins / caravans
- 5 Please report any kind of damages you find in or outside the cabin / caravan within 20 mins after arrival
- 6 Do not replace breakages with equipment of your own
- 7 Dishes not washed before departure will result in a R100.00 penalty

### WE DO NOT ALLOW THE FOLLOWING:

- 1 No fire arms
- 2 No fireworks
- 3 No eating or drinking is allowed around and in the pool unless purchased from the shop.  
Please DO NOT LITTER - bins are provided
- 4 Quad bikes will not be allowed to drive around in the resort - only in the veld
- 5 Abusive behaviour and excessive drinking is not allowed. Liquor and food is limited to your living units and may not be taken into the pool or bar area
- 6 No fires are allowed anywhere but in the fireplaces provided
- 7 No dead trees may be used for firewood. Wood is available at the shop.
- 8 Littering will lead to an instruction to vacate the property
- 9 Please respect your fellow guests - NO LOUD MUSIC. The camp site must be quiet from 10 pm

### PLEASE TAKE NOTE:

- 1 **RIGHT OF ADMISSION IS RESERVED**
- 2 Deposits must be paid and emailed to info@westvaalresort.co.za, within 48 hours after your booking. Any booking not confirmed with proof of payment will be deemed as canceled by the following day
- 3 Check in after 14h00 and check out at 12h00.
- 4 Units will be inspected upon arrival and departure - all breakages will be paid for prior to departure
- 5 **We do not have control over power failures, mechanical failures due to Eskom or weather conditions**
- 6 Visitors are allowed between 07:00 and 19:00 only and will have to pay the normal Day Visitors rate
- 7 Please do not feed the monkeys. Various snake species like Rinkals form part of our habitat, please avoid them at all times, Report any sightings to management
- 8 All equipment is used at your own risk and the resort will not accept liability for theft, damage or injury to any person or personal belongings
- 9 Small pets will be allowed, as long as they are walked on leashes
- 10 **Adults, please take responsibility for the safety and well being of your children**  
Please do not leave young children unattended - please accompany them to the swimming area, river, park area, ablution facilities, as well as any other areas
- 11 **Speed limit on the farm road is 30 km/h, and in the resort 10 km/h.** Please respect and value the lives of our children and our wildlife. Anyone exceeding these limits or who drives carelessly, will be requested to leave his vehicle outside the resort.
- 12 Staff members have specific duties to perform and cannot carry out their duties if hindered in any way. Visitors are requested not, under any circumstances to give alcohol to our staff.
- 13 The person that receives these terms and conditions undertakes to bring it to the attention of all the members of his/her group

## Reservation & Cancellation Policy

A 50% deposit secures your reservation within 48 hours after making a booking. If your deposit is not received within this time, your reservation will be canceled by our system.

### On cancellation by guests, the following policy prevails:

- \* 31 Days or more – Guests forfeit 10% of full Reservation Value, or have the option to make a change to the reservation date once
- \* 7-31 Days – Guests forfeit 50% of full Reservation Value, or have the option to change their reservation date once.
- \* Less than 7 Days – Guests forfeit 100% of full Reservation Value
- \* No Show / Early Departure – Guests responsible for full Reservation Value
- \* **Visitors who are instructed / requested to leave the resort due to misbehavior i.e. not adhering to the rules of the resort, will forfeit 100% of full Reservation Value**
  
- \* Subject to re-letting the units, refunds will be at management's discretion.

## INDEMNITY

Westvaal Holiday Resort and its management accepts no responsibility for any deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, occurring within or arising from a visit to the resort howsoever caused and or arising from the use of any facility. In the event that the occurrence of such deaths, injury or illness sustained or suffered by any person, or theft, loss or damage to any property, can be attributed to any circumstances beyond the businesses reasonable control.

Senior management may strictly limit the number of day visitors and are not obliged to offer reasons for their decision. The right of admission is reserved.

### *On a personal note...*

This pandemic has left not one of us untouched, whether it was the loss of a loved one, our own health, our income, our freedom, sanity, or even just being able to say our final goodbye to a loved one...

For us, here at Westvaal, it was no different. As with many other businesses, recovery from this pandemic will not be instant. After returning from 16 years of renting out our resort, we are finding ourselves constantly fixing, replacing, upgrading, improving, adding and maintaining.

In a very short space of time, we had to rebuild and stock our shop and our bar, replaced a lot of equipment, and implemented all required COVID-19 regulations for the health and safety of our guests.

While we are working effortlessly to ensure that our guests feel welcome, safe, and happy, we would like to ask from you to be patient with us, as it will take some time for everything to return to normal, and for us to bring our resort up to the standards that we would love to provide.

We welcome your feedback, and invite you to contact me directly, should you have any suggestions, complaints or compliments. While we will definitely look at all feedback, it might not be possible to implement all suggestions. Your ideas will add valuable insight into what our guests would like, and will definitely help us prioritize our TO DO list.

We are very positive about the future, and look forward to welcoming you at Westvaal.

*Charéne van der Westhuizen*  
Contact: 072 154 2435